



Raid-control

... a safer retail environment

Police Certificated Premises



- ✓ Staff trained in raid-awareness
- ✓ Cash minimised
- ✓ Time-delay systems in use
- ✓ Camera(s) in operation
- ✓ Stolen cash traceable

... a safer retail environment

What is Raid-control?

Raid-control is a partnership between the Police and the security, retail and insurance industries. It is backed by the British Retail Consortium and the British Security Industry Association. Five key elements combine to provide an impressive deterrent to would-be robbers and are also capable of capturing evidence to help secure convictions if a robbery goes ahead. Raid-control has been recognised as a best practice standard for reducing commercial robbery in the Association of Chief Police Officers' Gun Crime Preventative Manual.

Does it reduce robbery?

- There has been only 1 robbery in 19 pharmacies in Croydon since Raid-control was installed following 8 violent attacks in June 2002 - representing a reduction of 88%.
- 41 retailers in Stockport suffered 67 robberies between them in the 12 months before Raid-control was installed, since then there have only been 9 - representing a reduction of 87%.
- In the year before Raid-control was installed, 26 retailers in Hackney had suffered 28 robberies between them, since then there has only been 1 - representing a reduction of 96%.
- 13 retailers in Cheshire had suffered 22 robberies between them in the 12 months before Raid-control was installed, since then there have only been 3 - representing a reduction of 86%.

Where can I get more information?

Visit the Raid-control website www.raid-control.org
e-mail info@raid-control.org or contact Alan Townsend on
07973 818927.

Comments

from the shop owners...

"If the robberies had gone on I might have closed down and there are a lot of local people depending on this store. Since having Raid-control, we haven't had any problems and the business is now doing well again."

[Gary Brooks-Adams, independent Spar store owner](#)

"I experienced staffing problems after the robbery because people were understandably frightened. When I learned about the security measures they intended to install I was very encouraged. The equipment itself has brought peace of mind to me and to my staff. I would certainly recommend Raid-control."

[Beran Patel, pharmacy owner](#)

"I was a victim of crime following a robbery to our store. We were contacted by a Crime Prevention Officer and Raid-control was recommended to us. It has certainly made us feel more safe and secure and acts as a real deterrent to robbers."

[John Hussey, convenience store owner](#)

"There's no doubt that Raid-control has helped to reduce crime in this store and we are looking at using it in other Spar stores where there are similar problems. It has paid for itself many times over as an investment in crime reduction and the health and safety of our customers and staff."

[Clinton Bentham, Area Manager for Spar](#)

"I would definitely recommend this system. I find the CCTV camera and the safe easy to use, which is very important when you are busy. I'm so glad I have it."

[Bhamini Patel, convenience store owner](#)



the Police...

"Over the last two years we have implemented Raid-control in retail outlets across Greater Manchester and it is extremely satisfying to see the excellent results it has achieved so far, particularly in Stockport. The impact on the people involved in a robbery is of greatest concern to us, but being able to help tackle this crime through Raid-control is starting to make a real difference."

[Ian Seabridge, Assistant Chief Constable, Greater Manchester Police](#)



"We are delighted that the success of the initiative has been recognised by its inclusion in the ACPO Gun Crime Preventative Manual. When we launched the concept we were confident that it had the ability to make a real difference, but as with all initiatives like this they rely on a lot of people pulling together to make it happen. I think the results now speak for themselves."

[Alan Townsend, Crime Prevention Co-ordinator, Metropolitan Police Service Flying Squad](#)

and a Community Safety Manager...

"Small businesses are at the heart of our communities and they have every right to benefit from the work of the Safer Stockport Partnership in reducing crime. Raid-control has helped reassure the business community and increase confidence from that section of Stockport in the crime and disorder reduction partnership."

[Steve Brown, Community Safety Manager at Safer Stockport Partnership](#)